

## Cancellation & Refund Policy

There will be no refund for confirmed bookings with the exception for the following reasons below:

1. Compassionate Reason
2. Medical Reason
3. Government Policies

In the case of Government Policies (e.g. Phase 2 Heightened Alert) – cancellation and refund requests must be made within 7 days of the newly announced policies. The Club may deduct any bank charges incurred for the refunds where applicable.

Cancellation and refund requests that do not meet with the above conditions will be subjected to the following refund terms:

NOTICE PERIOD	AMOUNT
Less than 14 days	No refund available
Less than 30 days	25% of booking value to be refunded
Less than 60 days	50% of booking value to be refunded
More than 60 days	90% of booking value to be refunded